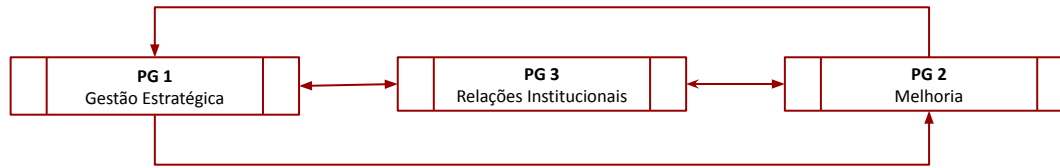
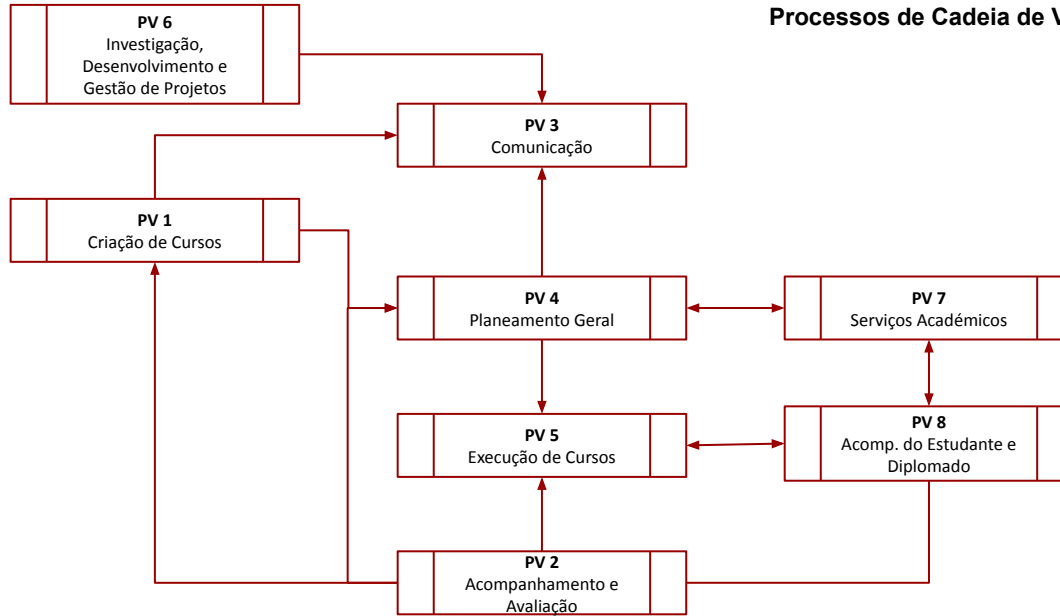


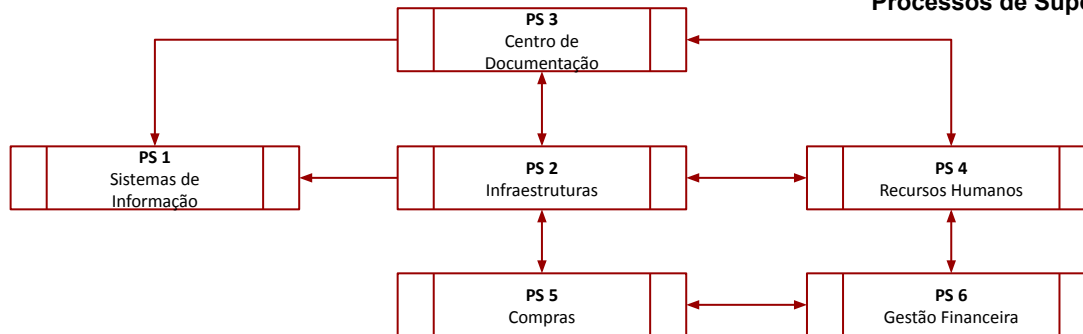
**Processos de Gestão Estratégica**



**Processos de Cadeia de Valor**



**Processos de Suporte**



NECESSIDADES

SATISFAÇÃO

